

Customer Loyalty Rated High For Progressive Farm Credit Services

SIKESTON, MO.

Progressive Farm Credit Services takes pride in providing World-Class Service to their 1,877 customers in the 12 counties they serve in Southeast Missouri.

In addition to the annual Customer Satisfaction Survey that the Association conducts, this year they contracted Denise Wymore L.L.C. to conduct a Customer Loyalty Survey and the results were astounding! Not only did Progressive FCS have an enviable response rate (51 percent), the NPS (Net Promoter Strategy) score of 92.3 percent is truly world-class.

Progressive Farm Credit Services now offers online "Account Access" so customers can view their loan transactions, check their balances and original loan disbursements and payments anytime from the convenience of their home or office.

Progressive Farm Credit Services would like to take this opportunity to thank their customers for their business. If you do not already do business with Progressive Farm Credit Services, stop by one of their eight branch locations to find out how their World-Class service can benefit your farming operation. Δ



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